



GLOBAL CITIZENSHIP GRANT CYCLE 2020

FREQUENTLY ASKED QUESTIONS | MAY 2020

Q. When will the grant cycle resume?

- A.** The current pandemic situation is still too uncertain to give a definitive date for when we expect the grant cycle to resume. It is our hope that as economies re-open and stabilize, we will be able to revisit this decision. We remain dedicated to our communities and continue to support those organizations where we have multi-year or contractual grant agreements, offer charitable shipping for a number of nonprofits, and look forward to dedicating our time through various (and safe) volunteerism efforts. If the grant cycle does open in FY21 (June 2020-May 2021), FedEx Global Citizenship will proactively reach out to all organizations that will be invited to apply.

Q. Why are some organizations still getting funded?

- A.** This decision affects the majority of nonprofits we support with the exception of those that recently received funding in our January 2020 grant cycle or those with a current multi-year or contractual agreement. The decision to hold on funding is not a reflection of any organization's work, value to the community or our relationship.

Q. Will FedEx be able to provide in-kind shipping in lieu of a cash grant?

- A.** We are reserving limited charitable shipping resources for existing grantees in our Delivering for Good focus area only. Unfortunately, all other charitable shipping is on hold at this time.

Q. Can I apply all or part of my grant toward COVID-19 relief efforts even though health is not a FedEx focus area?

- A.** Yes. At this time, we are considering all requests from current grantees to reallocate support toward COVID-19 relief and are more than willing to discuss this with you. Final decisions on funding allocation are at the discretion of FedEx management.

Q. If FedEx isn't offering new or renewed grants, what is the company doing to support communities in these challenging times?

A. COVID-19 has brought with it some unique challenges for all of us, but FedEx remains dedicated to delivering for our people, customers and communities. Since the outbreak of COVID-19, we have provided delivery for more than \$4 million in personal protective equipment and critical supplies to nonprofit organizations and frontline responders in the U.S. and around the world. We also recently launched our #SupportSmall grant program, which will provide \$1 million in grants to small-business owners to help them keep their doors open during this especially challenging time. For our small-business customers, we offer discounted shipping (up to 40%) and created an online community full of resources to help them manage through change in the current climate. And, while we have put our grant cycle on hold for the time being, we are still committing millions in ongoing grants and charitable shipping to nonprofits working to revitalize our communities through our multi-year and contractual relationships.

Q. Where should I go for updates and more information?

A. The best resource for current updates is fedexcares.com. FedEx Global Citizenship will proactively reach out to all existing grantee organizations that will be invited to apply for a grant once that process resumes. Currently, we are not accepting unsolicited proposals.